

Citizen Charter

We at Shri Veershaiv Co-op. Bank Ltd., Kolhapur strive to complete the task requested by you in the time mentioned below:-

• Cash Deposits (Depending on Denomination & Rush Hour)	:	10 to 15 Minutes
• Cash Withdrawals (Depending on Denomination & Rush Hour)	:	10 to 15 Minutes
• Collection of Cheques		
Local as per clearing cycle normally within	:	4 Days Maximum
At Branch Locations	:	7 Days
At Outside Locations	:	21 Days Maximum
• Transfers by Cheque (From One Branch A/C to Another)	:	7 Days Maximum
• Issuance of Br.D.D. Correspondent Bank PO/DD	:	15 to 20 Minutes
• Payment of Drafts / POS	:	10 to 15 Minutes
• Payment of Term Deposits	:	Same Day
• Issue of Duplicate PO/DD - On Complete Documentation	:	2 Working Days
• Opening of Account on Complete Documentation	:	Same Day
• Issue of Cheque Books	:	Same Day