

Shri Veershaiv Co Op Bank Ltd.,Kolhapur

Request for Proposal (RFP)

DPDPA Compliance Solution

Sr	RFP Statement	Response	Remark
A. Consent Lifecycle Management (Core Capability)			
1	Our solution enables explicit, purpose-specific lawful consent capture from Data Principals prior to any personal data processing activity.		
2	Data Principals can modify, renew, or withdraw consent at any time, with real-time enforcement propagated across all integrated systems.		
3	The platform automates consent expiry management, renewal workflows, and sends timely reminder notifications to Data Principals.		
4	Consent validation is enforced as a mandatory gate before any downstream data processing is permitted.		
5	The solution supports granular consent capture, including distinct consent for marketing communications and data sharing activities.		
6	Our platform supports digital, physical, and phygital (hybrid) consent journeys, including assisted (agent-led) and offline consent capture modes.		
7	A centralized, enterprise-wide consent repository aggregates and manages consent records across all products, business units, and customer touchpoints.		
8	All consent artefacts are immutable, legally admissible as evidence, and fully compliant.		
9	The solution maintains a comprehensive, tamper-proof audit trail of all consent lifecycle events including capture, modification, withdrawal, and expiry.		
10	Consent retention and expiry policies are enforced in accordance with the DPDP Act and applicable sectoral regulations.		
11	The platform supports bulk consent collection workflows for Existing-to-Bank (ETB) and legacy customers.		
B. Consent Templates, Notices & Transparency			
12	The platform provides configurable consent templates that can be tailored to specific products, channels, and regulatory requirements.		
13	The solution generates dynamic, journey-specific privacy notices that adapt based on customer context and the data processing activity being undertaken.		
14	Full version control of notices and consent agreements is supported, including traceability to historical versions for audit and compliance purposes.		
15	The platform identifies Data Principals operating on outdated consent versions and automatically triggers targeted re-consent workflows.		

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16	Data Principals can download their consent receipts and artefacts at any time through the self-service portal.		
17	The platform supports bank-specific branding, custom themes, and language preferences to ensure a consistent customer experience.		
18	Multilingual consent and notice support is available across all languages listed under Schedule VIII of the Constitution of India.		
19	The platform supports delivery of notices in bulk to ETB (Existing-to-Bank) and legacy customers through automated campaigns.		
C. Cookie Consent Management			
20	The solution supports granular cookie consent across defined categories including essential, analytics, marketing, and third-party cookies.		
21	Users can modify or withdraw cookie consent preferences in real time through an accessible consent preference center.		
22	The platform performs automated scanning and discovery of cookies and trackers across all web and mobile application assets.		
23	Cookies and scripts are dynamically blocked or activated based on the Data Principal's consent status, ensuring no unauthorized data collection.		
24	Customizable cookie consent banners are supported with full multilingual capability to cater to diverse user bases.		
25	Multilingual cookie consent and notice support is available across all languages listed under Schedule VIII of the Constitution of India.		
D. Data Principal Rights Management (DPRM)			
26	The solution includes a self-service Data Principal portal enabling individuals to manage their privacy preferences and rights independently.		
27	Data Principals can view, access, and download their complete consent history and rights request records through the portal.		
28	End-to-end workflows are supported for all DPDP Act rights including Right to Access, Consent Withdrawal, Data Correction & Erasure, and Grievance Redressal.		
29	The platform supports nominee management workflows to handle data access and processing scenarios arising from the death or incapacity of a Data Principal.		
30	Complete end-to-end DPRM workflows are supported, covering intake, identity verification, fulfilment processing, and formal closure of each request.		
31	Deletion and erasure requests are orchestrated across all linked Data Fiduciaries and Data Processors to ensure complete data removal.		
32	A centralized registry tracks all Data Principal rights requests with built-in SLA monitoring, escalation alerts, and status reporting.		
33	Multi-channel notifications via SMS, email, WhatsApp, and in-app messaging keep Data Principals informed at every stage of their request.		

The Sealed not negotiable proposals are requested on or before 29th July 2026 on following Address

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